

April 4, 2008

# FAXALERT

## NEW DOMESTIC CHECKED BAGGAGE POLICY.

As a competitive match, Continental will implement the following changes to the Domestic (50 U.S., Canada, Puerto Rico and U.S. Virgin Islands) Bag policy. For tickets purchased on or after April 5, 2008 and travel commencing on or after May 5, 2008, the following policy applies:

- Coach non-elite customers on non-Y fare tickets are permitted to check one bag free of charge (within 50 lbs/62 linear inches).
- These customers may check a 2nd bag for a \$25 service fee (within 50 lbs/62 linear inches).
- If applicable, overweight and oversize fees apply to the customer's 1st and 2nd checked bag.

Exceptions:

Customer/Ticket Type	Free Bag Allowance	Maximum Weight
Coach customers on Y fare	2 Bags	50 lbs/23 kg
OnePass Elite customers regardless of fare	2 Bags	70 lbs/32 kg
SkyTeam Elite customers regardless of fare	2 Bags	50 lbs/23 kg
Elite for a Day (EFAD) customers	2 Bags	70 lbs/32 kg
Active Military personnel traveling on orders	2 Bags	70 lbs/32 kg
First Class or BusinessFirst® customers regardless of elite level or fare	3 Bags	70 lbs/32 kg

Additional exceptions:

- Customers traveling in the same record with the above customer types are entitled to 2 bags free of charge (not including group records of 10 or more customers).
- Car seats, strollers, wheelchairs and sporting equipment items with service fees (i.e. surfboard) are exempt from the \$25 second bag fee.

For more information, please go to [continental.com](http://continental.com).

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