

Description

- **Duplicated PNRs**

Duplicate PNRs are classified in three types based on the itinerary:

Identical: At least one segment or Origin/Destin in the duplicated section of the itinerary is an exact match of flight number and date.

Example:

PNR 1

```
1 XX990L 13MAY SJUMCO HK2 1115A 216P
2 XX125L 13MAY MCOMSY HK2 330P 637P
3 XX334L 21MAY MSYIAH HK2 800A 1100A
4 XX465L 21MAY IAHSJU HK2 1200P 239P
```

PNR 2

```
1 XX990L 13MAY SJUMCO HK2 1115A 216P
2 XX125L 13MAY MCOMSY HK2 330P 637P
3 XX334L 21MAY MSYIAH HK2 800A 1100A
4 XX465L 21MAY IAHSJU HK2 1200P 239P
5 XX7990L21MAY SJUSTT HK2 330P 415P
```

Overlap: The itinerary of one PNR is contained within the date range of the itinerary of another PNR.

Example:

PNR 1

```
1 XX990L 13MAY SJUMCO HK2 1115A 216P
2 XX125L 13MAY MCOMSY HK2 330P 637P
3 XX334L 21MAY MSYIAH HK2 800A 1100A
4 XX465L 21MAY IAHSJU HK2 1200P 239P
```

PNR 2

```
1 XX990L 13MAY SJUMCO HK2 1115A 216P
2 XX125L 13MAY MCOMSY HK2 330P 637P
3 XX338L 23MAY MSYIAH HK2 100P 400P
4 XX475L 23MAY IAHSJU HK2 500P 739P
```

Non-flyable: The itinerary dates do not overlap, and the last flight date of the first PNR falls within 48 hours of the first flight date of the second PNR.

Example:

PNR 1

```
1 XX990L 13MAY SJUMCO HK2 1115A 216P
2 XX125L 13MAY MCOMSY HK2 330P 637P
3 XX334L 21MAY MSYIAH HK2 800A 1100A
4 XX465L 21MAY IAHSJU HK2 1200P 239P
```

PNR 2

```
1 XX880Y 22MAY MSYIAH HK2 1215A 316A
2 XX125Y 23MAY IAHSJU HK2 630A 937A
```

- **Duplicated Segments**

“Duplicated segments” refers to segments created on one reservation, with the same origin and destination, on the same flight date, but in different classes or with different flight numbers.

Travel agencies incurring in these inadequate practices will be charged \$15 per segment/passenger.

Recommendation

Avoid making reservations for a passenger with an identical existing PNR or duplicating segments for the same passenger within the same PNR.

Avoid making reservations for a passenger with different itineraries but overlap flight dates, or non flyable itineraries.

Guide to itemization of debited transactions

The following fields will appear in the document heading:

- **Debit Memo Number**
- **IATA Number** of travel agency
- **Agency Name**
- **Country:** Country in which your travel agency is located
- **Total Amount:** total amount to be debited for transactions itemized in the document
- **Local Currency cost:** total amount in local currency to be debited for transactions itemized in the document

Explanation of content:

- **CRS:** CRS or GDS used by travel agency
- **AGENCY:** IATA/ARC number of travel agency
- **PSEUDO:** Pseudo City code of travel agency in their respective GDS system
- **PNR ORIGINAL:** GDS record locator for debited transactions
- **CREATION DATE:** Date of creation of the original PNR.
- **CANCELLATION DATE:** Date of cancellation of the duplicated PNR.
- **PNR DUPLICATED:** GDS record locator identified as duplicated. Or it can be also "Dupe Segment" in the case when a segment was duplicated into the same PNR.
- **PAXNAME:** Name of first passenger on PNR; please note that only the name of the first passenger appears; for total number of passengers see PAX.
- **FLIGHT DATE:** Flight date of the segment.
- **ORIGIN:** segment origin on itinerary.
- **DESTINATION:** segment destination on itinerary.
- **PAX:** Number of passengers on the PNR.

TACA

Gerencia de Distribución/Contenido

- **CHARGE USD:** Charge per segment-passenger into the PNR, which is USD 15.00 per segment-passenger or the equivalent in local currency.
- **CHARGE LOCAL CURRENCY:** Charge per segment-passenger into the PNR, converted to local currency.

IATA Number : **1234567**
Agency Name : **AGENCIA DE VIAJES**
Country : **EL SALVADOR**
Cost : **\$150.00**

You are being charged in concept of Duplicates according to the following detail:

CRS	AGENCY	PSEUDO	PNR ORIGINAL	CREATION DATE	CANX DATE	PNR DUPLICATED	PAX NAME	FLIGHT DATE	ORIGIN	DESTIN	PAX	CHARGE USD	CHARGE LOCAL CURRENCY
1X	1234567	ABCD	INNJC	20080715	20080716	LEKPV	MAGANA/ROLANDO	20080731	SAL	SFO	1	15	15
1X	1234567	ABCD	INNJC	20080715	20080716	LEKPV	MAGANA/ROLANDO	20080810	SFO	SAL	1	15	15
1Y	1234567	SAL1SXYZ1	2A3Q9L	20080717	20080717	Z9ZTDC	CABRERA JOSE DANIEL	20081219	MIA	SAL	1	15	15
1Y	1234567	SAL1SXYZ1	4XOEX	20080728	20080728	Dupe Segment	MARROQUIN JOSE	20080804	PTY	SAL	1	15	15
1Y	1234567	SAL1SXYZ1	X5XO3S	20080711	20080711	Dupe Segment	FLORES KARLA	20080813	SAL	ORD	1	15	15
1Y	1234567	SAL1SXYZ1	X5XO3S	20080711	20080711	Dupe Segment	FLORES KARLA	20081120	ORD	SAL	1	15	15
1Y	1234567	SAL1SXYZ1	YM5SLJ	20080701	20080702	YZLXIC	REGALADO JESSICA	20080710	LAX	SAL	1	15	15
1Y	1234567	SAL1SXYZ1	YM5SLJ	20080701	20080702	YZLXIC	REGALADO JESSICA	20080828	SAL	LAX	1	15	15
1X	1234567	EFGH	PULLOR	20080728	20080728	OAJIWQ	RIVAS/JULIA	20080807	LAX	SAL	1	15	15
1X	1234567	EFGH	PULLOR	20080728	20080728	OAJIWQ	RIVAS/JULIA	20080915	SAL	LAX	1	15	15
												\$150.00	\$150.00

Debit memo disputes:

Include the complete record for both reservations identified as duplicates, showing that they were not created by the same travel agency and office ID (same IATA/ARC and office Id).

Distribution & Content Manager

TACA International Airlines